



Frequently Asked Questions - DTFP

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- Is it safe?

Yes!! It's totally safe. For all of my performances I carry out a site-specific risk assessment and provide all the necessary fire safety equipment for the show. I also have a first aid qualification and hold a certificate in 'Fire Safety within Flowarts' - *a specially designed fire safety course for working fire performers.*

- Are you Insured?

Yes! I have performers public liability insurance of £5,000,000

- How much space is required?

2m x 2m. The required space will vary depending on which service I'm performing. Please find all of the minimum performance space requirements from my website or feel free to get in touch.

- What if it rains?

A little rain is no problem. All of my performances can go ahead in slight rain. If it's a down pour with no signs of stopping, I'm available for indoor fire / LED / Circus displays as a great substitute. Together, we can come to an agreeable contingency plan for this worst-case scenario.

- Can you perform indoors?

Yes! I have a variety of fire, circus and LED performances available indoors. Please check out the available indoor services from my website or contact me directly to find out more.

- Do you travel all over the UK and abroad?

I'm based in Somerset; South West of England, and I am available to travel across the entire UK and abroad. Please get in touch with your location for a travel quote.

- How much do you charge for travel?

The first 30 miles is completely free! Afterwards, I charge £0.23 per mile to cover fuel costs. For travelling abroad, quotes will also include flights, accommodation & food. Please get in touch with your location for a travel quote.

- Do you let people get involved in your shows?

Unfortunately, not at this moment in time. Feel free to optionally boost your shows with extra fire performers, but audience members will have to stand back and enjoy the spectacle for now.

- Can your performances match our event's theme?

Yes, of course! Please let me know what your event theme is, and we can start discussing the style of show and costume which will best match your vision.

- How long are your show's and ambient displays?

My fire show's last 12min, 20min or 30min. Ambient performances can last either 1, 2 or 3 hours (split up into 20min performance displays). For more information please check out the descriptions of each performance service on my website, or get in touch.

- Do you perform to music?

Yes! All of my fire shows are extensively choreographed to music, featured throughout. My ambient fire displays do not feature music as standard; however, this can be available upon request.

- I can't have a fire performer at the venue, is there an alternative?

No problem! I'm available to provide amazing ambient performances of Circus and LED props which is great visual entertainment for your guests. Whether it's close up mingling 'Walk About' displays or 'Meet & Greet' displays featured at high foot traffic areas. Please get in touch to find out more.

- What show/display should I get?

For a Wedding, birthday or celebration event - I'd suggest one of my fire shows. They've been specifically designed to be your event's 'Main Feature Entertainment'. This has a beginning, middle and grand finale end, that'll leave your guest's buzzing!

For business grand openings, corporate events, charity events - I'd suggest my ambient displays (Walk About / Meet & Greet). It's perfect to excite guests by building anticipation and keeps the energy high during any down moments.

For Wedding's, Schools, Clubs and Children's birthdays – You can't go wrong with my 'Circus Skills Workshop'. Choose either a structured session or free play fun, It's great way to get everyone involved and having fun with no restriction of age or ability. *(Circus Skill Workshops are currently unavailable until further notice).*

- What's the difference between 'Ambience' (Walk About/Meet & Greet) and a 'Fire Show'?

Ambience (a.k.a) - Walk about / Meet and Greet – Back ground freestyle performing without choreography to music. Great for getting up close and personal with guests via moving throughout the event or stationed at main foot traffic locations to build anticipation and energy. This display requires a small performance space and can be performed throughout the entire event in staggered 20min displays. Please see the performance description listed on my website or get in touch to find out more.

Fire Show – The main feature evening entertainment for Weddings, Birthday's, Halloween Parties and Celebrations of any kind. This is a captivating display which has a beginning, middle and grand finale end. All of my shows have been extensively choreographed to music which showcases my

diverse variety of fire and pyrotechnical props. Please visit the performance descriptions on my website or get in touch to find out more.

- Can I hire more than one fire performer?

Yes. All of my fire shows and ambient displays can feature two, three or even 4 additional fire performers. Prices and availability will vary based on skill level & location. Please get in touch to find out more.

- How much time do you require before and after your performances?

Fire shows = 90, 100 or 120min

Ambient displays = 90min

Circus Skills Workshops = 60min

- Do you require anything at the venue to do your performances?

Free car parking close to the performance area, fresh drinking water and a place to store gear / change in private before the display. Any additional refreshments are welcome if the event exceeds 4hrs. If the venue has an available 'PA system' stationed close to the performance area, this is ideal but not necessary.

- Can you provide a risk assessment?

Yes! If a prior on-site visit is unavailable, I'm more than happy to make a risk assessment from any pictures and/or video you're able to provide of the venue space.

- What happens if you or someone gets hurt?

Don't panic!! I've been performing for over 10 years and *touch wood*, no injuries have happened to any audience member. Safety comes first, and with strict vigilance and carefully implemented control measures; there's nothing to worry about. If the worst should happen, I have first aid medical training, all the precautionary fire safety equipment and an available optional 'Fire Safety Marshal' can be made present for the show.

- What's a Fire Safety Marshal? Do any of your show's require a 'Fire Safety Marshal' to be present so you can perform?

Fire is dangerous. A 'Fire Safety Marshal' is there predominantly for the safety of the audience members and protection of the venue - it's the fire performer's responsibility to look after themselves. For my 12 & 20min Fire Show, this is not usually required. However, for my large scale 30min "Ultimate Fire Show Spectacular", I highly advise clients to have an available 'venue representative' given this responsibility. If the venue cannot provide an available staff member, I'm more than happy to supply this at an additional charge of £50 per event. Clients are welcome to decline this advised requirement, however certain terms and conditions may apply. Please find out more via the available PDF download for T&C's from my website, or contact myself directly.

- Are your performances COVID safe?

Yes. All of my displays have been adapted to follow strict social distancing measures and will be clearly outlined and in place prior to the performance. Unfortunately, a few services have been amended or currently unavailable until further notice:-

- Fire breathing is unavailable for ambient performances until further notice. (Still available for all Fire Show's).
- Circus Skill Workshops are unavailable until further notice.

- Can I rearrange my booking for a different start time or new date?

Yes, of course! You're more than happy to have your performance start at a new time on the same day. Please make sure that this is confirmed with the venue and myself in advance of the performance date.

If you're wishing to reschedule the performance date, this is considered as a cancellation of the original booking. Your original booking deposit is transferable to the new date. There will be no cancellation fees so long as this is all done well in advance.

View all the T&C's via a PDF download from my website, or contact me directly with your questions.

- What happens if the event gets cancelled due to COVID?

Don't panic!! If your event is cancelled due to COVID or any other major reason (such as the venue burns down), you're able to transfer your booking to a new performance date within an 18-month period free of charge. Refunds are available, T&C's apply. To find out more, please read the available PDF download of T&C's from my website or contact me directly.

- Is there a cancellation fee?

If you cancel within the first 48hours, there is no cancellation fee and you receive a full refund of your deposit monies. No harm done.

If your event is cancelled due to a reason deemed 'Force Majeure', 'Act of God' or 'Act of Nature' - there is no cancellation fee and your deposit is transferable to a new performance booking within 18 months.

If you're having to cancel a booking outside of these reasons yet it's done well in advance of the performance date, no cancellation fees apply. If cancelled close to the event date, cancellation fees will apply and you will loose deposit monies already paid.

In any case of cancellation, If I manage to find replacement performance work; equal in value, there's no cancellation fee! Please contact me directly or download the T&C's PDF document from my website for more information.

- Is there a deposit?

Yes. The booking deposit is 20% of the total service charge.

Total service charge = (Performance Service Cost) + (Travel Cost)

Please view the available T&C's PDF download from my website regarding deposit payments, or get in touch to find out more.

- Do you accept card/paypal?

All payments will be made via bank transfer. I unfortunately do not accept Paypal at this moment in time. All bank details will be provided via an electronic invoice from email correspondence.

- Will you send me a contract?

Yes! This will be sent to you once I've confirmed to perform at your event.

You will receive all the contract information with the terms and conditions document attached. You will need to follow some additional instructions to aid the venue risk assessment and confirm with your venue management some important information and requirements needed for the display.

Once this is all agreed and signed for, you'll receive an invoice of the performance services booked, outlining the booking deposit required to finalize your booking. After deposit payment has been made, you can still change your mind and cancel within the first 48hrs to receive a full refund with no cancellation fee.

Please be aware that this is a legally binding contract. If you wish to take the necessary time to read through this carefully with legal advice, I'm more than happy to hold your scheduled performance date for up to 5 working days.

If you have any further questions, please don't hesitate to get in touch.

I look forward to hearing from you,

Danny

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